## **Using the Chatswood App**



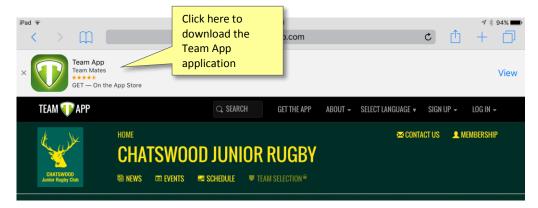
## Introduction

At the Chatswood Junior Rugby Club we use a smartphone and tablet application called Team App. The purpose of Team App is to:

- Allow our team managers to communicate to parents in the team for example last minute information such as ground closures
- Allow parents and supporters to get information about games such as the venue, kick-off times and who
  we're playing
- Allow parents to RSVP to games and events so that the team manager know which players will be there

## How to download and install Team App

- 1. Open the web browser on your device and open our Team App website <a href="http://cjrc.teamapp.com">http://cjrc.teamapp.com</a>
- 2. Once the site displays you'll see a link at the top of the screen to download the application



3. Click on the link to open the App Store or Google play and go through the process of downloading the application. One the download finishes you'll notice the Team App icon on your device



- 4. Click on the icon to open Team App
- 5. You'll get asked if Team App can access your location while you use the app. Click "Allow"

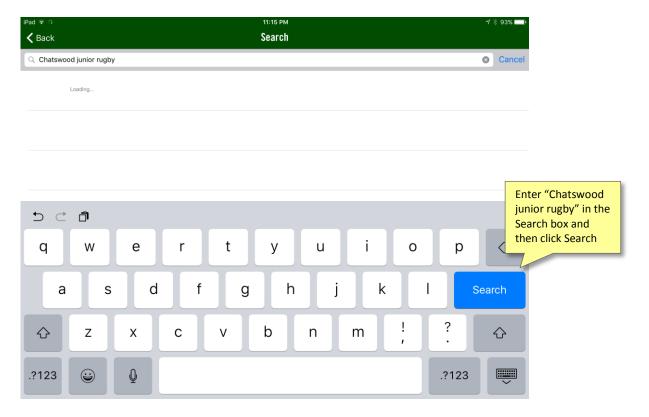




6. The first time you open Team App you'll be asked to "Search for your team"



7. Click on the Search box to open the search screen type in "Chatswood Junior Rugby" followed by the "Search" button

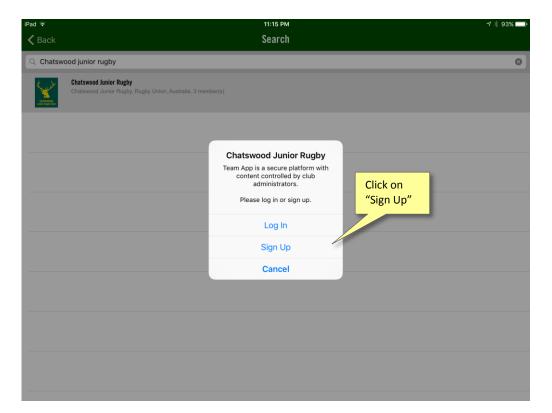




8. When the search finishes you'll notice our club logo in the Search results. Click on the logo



9. You'll be asked to "Log In", "Sign Up" or "Cancel". Since this is your first time using Team App choose the "Sign Up" option

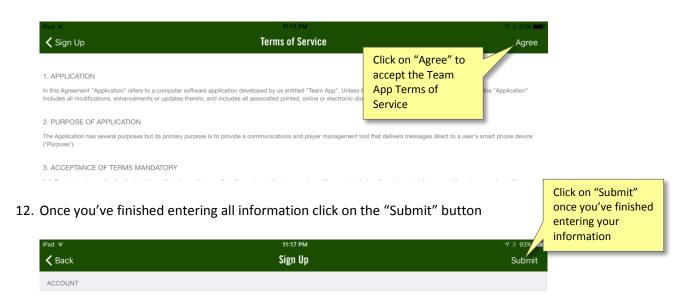




10. In the Sign Up screen enter all requested information



11. Be sure to click on the "Terms of Service" link to accept the Team App terms

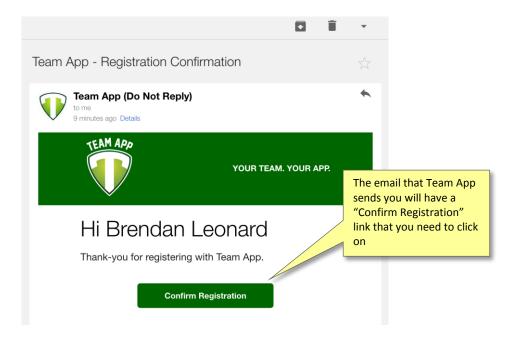


13. The sign up process is almost complete. You'll be asked to open your email to verify that the email address you entered is valid

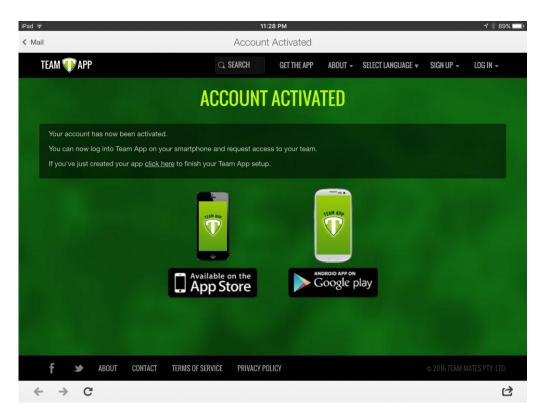




14. Open the email Team App sends you and click on the "Confirm Registration" link you find in the email

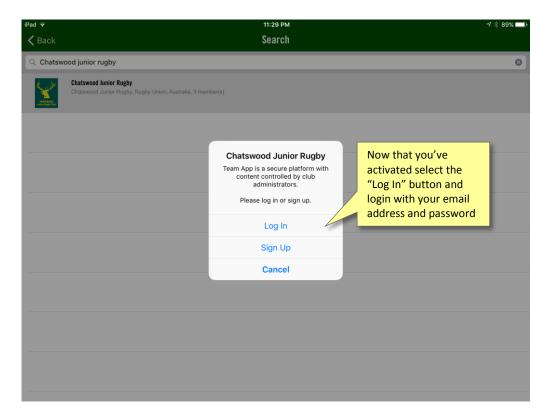


15. After clicking on the link in the email you'll be told your Team App account is not active

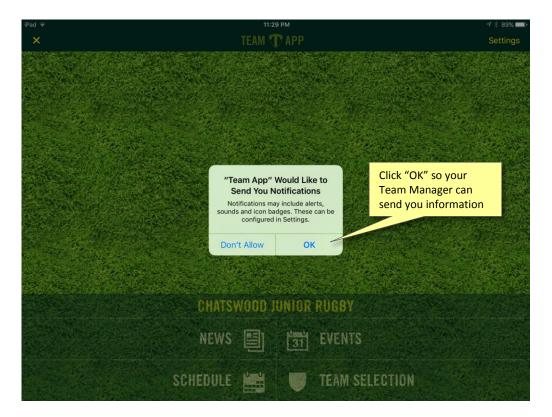




16. Now when you return to Team App you'll be asked to "Log In", "Sign Up" or "Cancel". This time choose "Log In"

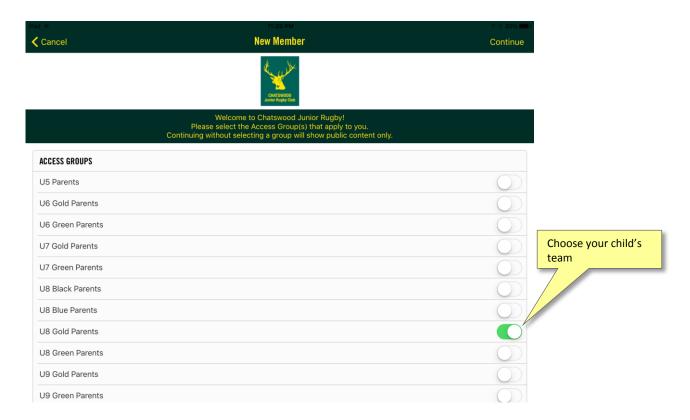


17. After logging in for the first time you'll be asked if Team App can send you Notifications. Click "OK". By choosing this your Team Manager will be able to send you information that will be displayed instantly





18. The first time you use Team App you'll be asked to choose the team your child plays in. This is to stop you receiving irrelevant information. If you have more than one child at the club then select all relevant teams

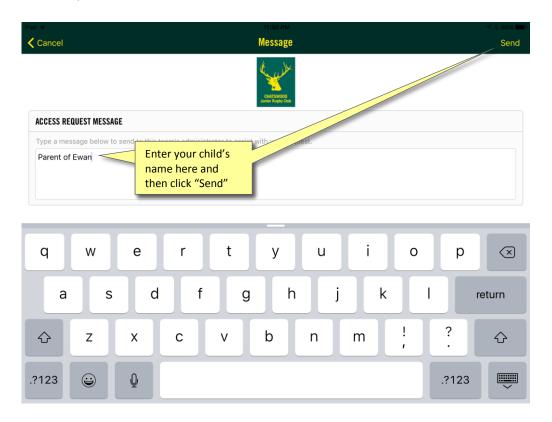




19. You'll be asked to provide a reason for your request. Please enter all of your children's names in the box provided

## **NOTE ABOUT SECURITY**

Some information in Team App is publicly available, such as game details. Other information is not publicly available such as communications that your Team Manager sends you. Therefore, each access request is individually assessed and either granted or denied. The information you provide in the Access Request Message will be used by your Team Manager to determine if they should give you access to team-only information.



20. The last stage in the sign-up process is to provide your mobile phone number. This information is only available to your Team Manager and will be used in an emergency





21. You'll be told that your application for access to your child's team has been sent and will be reviewed by your team manager. Access requests are reviewed by your Team Manager within a day. Prior to that you'll be able to view publicly available information like game details

